



## COVID-19 PROTOCOLS

At Cluxewe Resort we are doing everything within our ability to operate in the safest ways possible during the global COVID-19 pandemic. Our general work practices, procedures, and cleaning standards comply with current Provincial Health Office and WorkSafe BC requirements.

**All guests, visitors and staff at the resort are asked to respect our COVID-19 PROTOCOLS. Please help us keep our staff safe, just as we are trying to make sure we keep you safe.**

### Mask Protocols

- Our staff wear mask and gloves to interact with you and will maintain social distancing whenever possible.
- We ask you to wear a mask when interacting with our staff and maintain social distancing.
- Masks are recommended in indoor public settings for all people 12 and older who are not yet fully vaccinated. You are fully vaccinated 14 days after dose 2
- Masks are optional for children aged 2 to 12
- Children under 2 should not wear masks
- Proof of vaccination is not required at Cluxewe Resort.

### Gatherings & Social Distancing Protocols

With the lifting of Provincial restrictions on indoor or outdoor personal gatherings on July 7, 2021, there are no restrictions on the size of gatherings at Cluxewe Resort. However, we ask that for the safety of our staff and other guests, you make best efforts to follow these protocols:

- Practice social distancing when you are interacting with people outside of your 'bubble'.
- Only 2 guests at a time in the camp office/store with masks and social distancing practiced.
- Only 2 guests at a time or one group of the same household or core bubble in the common bathroom, shower, and laundry buildings, with masks and social distancing practiced.

### Cleaning Protocols

- Enhanced cleaning protocols have been implemented to inspect and clean high touch areas more frequently, with increased usage of disinfectants
- Hand sanitizer dispensers are in common areas for guest and staff use throughout the resort.
- Picnic tables are high touch surfaces and should be cleaned before and after each use.
- Wash your hands frequently and use hand sanitizer when soap and water are not available.

### Additional Considerations

- Our on-site restaurant is closed for the season. Only ice and firewood are available for sale. We recommend that our guests purchase food, essentials and supplies prior to arriving at the resort.
- Pack the essentials, including waste bags, disinfectant wipes, hand sanitizer, gloves, masks, plain soap, a wash basin, tissues, and flip flops for the shower.
- Set-up a hand washing station at your campsite. Bring along a large water cooler with a faucet or spout and eco-friendly hand soap.

Thank you for your patience as we work to provide a safe environment for you to enjoy Cluxewe Resort. If you have any questions about our COVID-19 health and safety plan, please email us at [relax@cluxeweresort.com](mailto:relax@cluxeweresort.com).